

**Outreach Partner: Madison County Citizens Services Agency**  
**For Assistance, please call: 601.855.5710**

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# EMERGENCY BROADBAND BENEFIT

## WHAT IS IT?

The Emergency Broadband Benefit is a temporary FCC program to help households struggling to afford internet service during the pandemic.

## The benefit provides:

- Up to \$50/month discount for broadband services;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

## WHO IS ELIGIBLE?

### A household is eligible if one member of the household:

- Has an income that is at or below 135% of the Federal Poverty Guide lines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

## THREE WAYS TO APPLY

**1**

Contact your preferred participating provider directly to learn about their application process.

**2**

Go to [GetEmergencyBroadband.org](https://www.GetEmergencyBroadband.org) to submit an application and to find participating providers near you.

**3**

Complete a mail in application and send it along with proof of eligibility to:

Emergency Broadband Support Center  
P.O. Box 7081  
London, KY 40742

## LEARN MORE



Call 833-511-0311, or



Visit [fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit)

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# WHAT YOU SHOULD KNOW ABOUT THE EMERGENCY BROADBAND BENEFIT



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## How do I apply?

There are three ways to apply for the Emergency Broadband Benefit.

### 1 Contact your Preferred Participating Provider Directly

Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.



### 2 Online

Use the online application at [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)



### 3 By Mail

Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

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For additional information, Call 833-511-0311, or visit [fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit)